

Telecommunications Carriers
AUTHORIZED UTILITY REPRESENTATIVE FORM

CERTIFICATED COMPANY INFORMATION

Company Name: SkyBest Communications, Inc. FEIN/SSN: [REDACTED]
 DBA/FKA: Telephone # 336-877-1350
 Mailing Address: PO Box 759
 City: West Jefferson State: NC ZIP Code: 28694
 ILEC IXC CLEC XX Wireless ETC

REGISTERED AGENT INFORMATION

Registered Agent: Margaret M. Fox
 Mailing Address: PO Box 11390
 City: Columbia State: SC ZIP Code: 29211

As required by Commission rules and regulations
Print or type company contact person and contact information for the areas listed below:

UTILITY REPRESENTATIVE INFORMATION

General Manager

Name: Kim Shepherd
 Address: PO Box 759
 City: West Jefferson State: NC ZIP Code: 28694
 Phone: 336-877-1350 Email: kim.shepherd@skyline.org Fax: 336-877-2020

Emergency Contact – Non Office Hours

Name: Greg Pritchard
 Phone: 864.921.4170 Email: gregory.pritchard@skyline.org Fax: 336-877-2020

Customer Relations/Complaints Rep

Name: Jamey Jenkins
 Address: PO Box 759
 City: West Jefferson State: NC ZIP Code: 28694
 Phone: 336-876-6279 Email: jamey.jenkins@skyline.org Fax: 336-877-2020

Complaints Rep for Complaint Escalation

Name: Brian Tester
 Address: PO Box 759
 City: West Jefferson State: NC ZIP Code: 28694
 Phone: 336-876-6549 Email: brian.teste@skyline.org Fax: 336-877-2020

Customer Toll Free Contact Number: 800-759-2226

Engineering Operations

Name: Robbie Farmer
 Address: PO Box 759
 City: West Jefferson State: NC ZIP Code: 28694
 Phone: 336-876-6281 Email: robbie.farmer@skyline.org Fax: 336-877-2020

Test and Repair

Name: Arianne Hurtado
 Address: 208 S. Alabama Ave.
 City: Chesnee State: SC ZIP Code: 29323
 Phone: 864-461-2211 Email: arianne.hurtado@skyline.org Fax: 336-877-2020

UTILITY REPRESENTATIVE INFORMATION**Regulatory Officer**

Name & Title: Steven Hardin, Regulatory Manager

Address: PO Box 759

City: West Jefferson

State: NC

ZIP Code: 28694

Phone: 336-877-1350

Email: steven.hardin@skyline.org

Fax: 336-877-2020

Annual Report Form Mailings

Name & Title: Pam Weaver, Executive Assistant

Address: PO Box 759

City: West Jefferson

State: NC

ZIP Code: 28694

Phone: 336-876-6151

Email: pam.weaver@skyline.org

Fax: 336-877-2020

Dual Party Invoice Mailings

Name & Title: Laura Shepherd, Accounting Manager

Address: PO Box 759

City: West Jefferson

State: NC

ZIP Code: 28694

Phone: 336-877-1350

Email: laura.shepherd@skyline.org

Fax: 336-877-2020

Universal Service Fund Mailings

Name & Title: Laura Shepherd, Accounting Manager

Address: PO Box 759

City: West Jefferson

State: NC

ZIP Code: 28694

Phone: 336-877-1350

Email: laura.shepherd@skyline.org

Fax: 336-877-2020

Gross Receipts Mailings

Name & Title: Laura Shepherd, Accounting Manager

Address: PO Box 759

City: West Jefferson

State: NC

ZIP Code: 28694

Phone: 336-877-1350

Email: laura.shepherd@skyline.org

Fax: 336-877-2020

Lifeline Contact

Name & Title: Angie Poe, Customer Service Manager

Address: PO Box 759

City: West Jefferson

State: NC

ZIP Code: 28694

Phone: 336-877-1350

Email: angie.poe@skyline.org

Fax: 336-877-2020

FORM PREPARER INFORMATION

This form was completed by: Steven Hardin

Signature: 

Title: Regulatory Manager

Date: 2/14/2019

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
101 Executive Center Drive, Suite 100
Columbia, SC 29210**AND**Office of Regulatory Staff
Attn. Kari Munn
1401 Main Street, Suite 800
Columbia, SC 29201